

FOR IMMEDIATE RELEASE

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Murphy Medical Center and PatientMatters, LLC Sign a Patient Receivables Agreement

January 14, 2015 Orlando, Florida – Murphy Medical Center ("Murphy"), an affiliate of Carolinas HealthCare System, and PatientMatters, LLC have signed an agreement under which PatientMatters will provide Patient Receivable Functions to Murphy.

PatientMatters is a purposely built company offering Murphy a tactical solution to address the Strategic/Operational/Financial Impacts of changes in payment streams effecting healthcare providers.

"We feel PatientMatters is the best solution for us," Steve Gilgen Murphy's Chief Financial Officer. "The people and the processes they bring fit with our people, our culture and will help us better serve our patients."

"We are excited to be working with Murphy," said Sheila Schweitzer PatientMatters' Chief Executive Officer. "By working with the Murphy team and its patients to navigate the complexities associated with the costs of healthcare, we look forward to helping the patients with their obligations and helping Murphy with its mission to improve and enhance the overall health and well-being of the community."

Under the Agreement, Murphy and PatientMatters will implement specific operating processes and technologies to deliver significant increases in patients' access to healthcare coverage and to deliver sustainable improvements to Murphy's financial strength.

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About Murphy Medical Center

Murphy Medical Center is western North Carolina's beacon for high-quality, patient-centered care for the tri-state region. The facility is staffed by highly qualified physicians and clinicians and is a proud member of Carolinas HealthCare System family. For more information, please contact the main hospital office at (828) 837-8161.

About PatientMatters

PatientMatters provides the first, all-inclusive patient receivables solution committed to Every Patient, Every Option through its training, mentorship, technology and comprehensive patient financial intelligence. This unique solution enables hospitals to increase cash by reducing bad debt, improving coverage and enhancing patient satisfaction. For more information visit: www.patientmatters.com.