

## FOR IMMEDIATE RELEASE

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### **St. Luke's Cornwall Hospital Aligns with PatientMatters to Transform the Patient Financial Experience**

*April 6, 2015 Orlando, Florida* – St. Luke's Cornwall Hospital (SLCH), with campuses in Newburgh and Cornwall, New York and PatientMatters, LLC (PM) have signed an agreement under which PM will provide and supplement certain patient receivable functions to help transform the patient financial experience within the hospital. Using Periscope, a PM technology, the PM team will assist SLCH staff in improving operating processes, providing educational opportunities and promoting advocacy access on behalf of all hospital patients.

PatientMatters, is a company that transforms the patient into an educated consumer empowering them to engage more effectively with the healthcare system. The company offers hospitals a solution that addresses the Strategic, Operational and Financial areas to impact changes in patient payment options and overall education.

"PatientMatters is a great fit for our hospital," said Tom Gibney, Senior Vice President and Chief Financial Officer for SLCH. "The experienced team and the operating processes they bring will fill a critical need within our hospital. Working together I'm confident we will achieve the cultural change and educational experience both our staff and patients want and deserve."

"It is an honor to be working with St. Luke's," said Sheila Schweitzer, Chief Executive Officer for PatientMatters. "We know we can help the staff and patients better navigate the complex changes in healthcare. With the new complexities

around patient responsibility, our goal is to improve the overall patient financial experience by helping the hospital staff become more comfortable with the financial conversations they are having today."

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### **About St. Luke's**

St. Luke's Cornwall Hospital is a not-for-profit hospital dedicated to serving the health care needs of those in New York's Hudson Valley. In January 2002, St. Luke's Hospital and The Cornwall Hospital merged to create an integrated health care delivery system, providing quality comprehensive health care services. With dedicated staff, modern facilities and state-of-the-art treatment, St. Luke's Cornwall Hospital is committed to meeting the needs of the community and continuing to aspire to excellence.

### **About PatientMatters**

PatientMatters provides the first, all-inclusive patient receivables solution committed to Every Patient, Every Option through its training, mentorship, technology and comprehensive patient financial intelligence. This unique solution enables hospitals to increase cash by reducing bad debt, improving coverage and enhancing patient satisfaction. For more information visit: [www.patientmatters.com](http://www.patientmatters.com).